Terms & Conditions

GENERAL INFORMATION & CONDITIONS:

The following terms and conditions ('booking conditions') form the basis of your contract with Australian Pacific Touring Pty Ltd ('APT', 'we' or 'our'). Please read them carefully as they set out your and our respective rights and obligations.

Our terms and conditions are divided in two sections - those of generic nature that are consistent across all APT and those of a specific nature that relate to particular holiday packages.

particular holiday packages. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these booking conditions, that you agree to them and that you agree to them and that you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you. References in these booking conditions to your 'holiday package' are references to the tour package you have booked with APT. References to 'excursions' are references to short of your holiday to be a support of your holiday to the package are references to short of your holiday to the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the package are references to short of your holiday the your holiday the package are references to short of your holiday the your holiday t trips or tours included or available as part of your holiday

Governing Law

These booking conditions are governed by the law in force in Victoria, Australia.

BEFORE YOU BOOK

Price Validity

Price Validity

Published prices are valid at the time of publication but are subject to change. They may be varied by advertising or special offers, or changed after the publication date for any reason, including without limitation, to cover changes in government taxes and charges, exchange rate variations, fuel surcharges, airline charges, a force majeure event or other transfers in the property of the proper suicriarges, allimine charges, a lorde majetule event of oring material increases by suppliers. The most up to date pricing may be found on our website – www.aptouring.com.au. Prices will be confirmed at time of booking and honoured for up to seven days. Once the security deposit is paid the price will be guaranteed.

Please see important information listed under Special Conditions for relevant deposit and final payment terms.

Transfers

Airport transfers are included on the first and last day of the holiday package at designated times. No refund will be given for unused transfers. Transfers cannot be re-routed to other pick-up points or destinations. Passengers who miss the pre-booked transfers must make their own way to/from the hotel at their own expense. A group transfer is generally a shared transfer and the type of vehicle used will normally be dependent upon the size of the group.

Freedom of Choice™ &

Signature Experiences Excursions

Minimum and maximum group numbers apply on some Freedom of Choice or Signature Experience excursions. If your first choice of Freedom of Choice or Signature Experience excursion is unavailable you may be asked to choose an extension in the choice of Signature Experience excursion is unavailable you may be asked to choose an extension in the choice of Signature Experience. alternative

Public Holidays & Festivals

Most countries have public holidays, religious or otherwise. religious holidays may result in a reduction of facilities and entertainment.

Superdeals & Special Offers

Conditions Apply, For full terms and conditions relating to any Superdeal or special offer on your booking, please go to www. aptouring.com.au/specialdeals.

Other Special Offers

Other special orders

Special Deals and Special Offers other than those advertised herein may be promoted by APT after the program is released. These new special deals/offers do not apply to existing bookings unless otherwise stated.

BOOKING & PAYING FOR YOUR HOLIDAY

Airfares

Airfares

Air travel is arranged with independent airlines. APT will arrange air travel as advertised in connection with your holiday package or otherwise arranged with APT. All airfares are subject to flight and booking class availability. Airfares will be booked and ticketed upon receipt of your deposit to avoid price or tax increases. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. APT is not liable for delays or disruptions of air travel. Once tickets are issued APT will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with refunding the cost of any services booked in conjunction with

Airline Loyalty Points Eligibility

APT uses the services of a range of airlines in its packages.

APT does not warrant that its airfares attract loyalty points as airlines control the application of loyalty points in all cases. Requests to use loyalty points to upgrade travel need to be directed to the airline concerned by the member.

APT Deposit Cancellation Peace of Mind

APT Deposit Cancellation Peace of Mind Applicable when an upfront fee of \$95 per person is paid with your deposit. The holiday package can be cancelled prior to the final payment date and your deposit will be retained as an APT holding credit to be used for future bookings. If Deposit Cancellation Peace of Mind is claimed, monies held must be used on a future tour and cannot be redeemed against the original tour departure date. Deposits held in credit will exclude fees imposed by third parties, including but not limited to air travel, rall travel and hotels. When booking airfares through APT (including when taking advantage of a special offer that (including when taking advantage of a special offer that includes air travel), standard airline cancellation fees will apply, in some cases, airfares will be non-refundable, in the event of cancellation, these fees will be deducted from the deposit

paid, and therefore the credit being held. APT Deposit Cancellation Peace of Mind applies to new bookings only and is only valid up until 100 days prior to travel. After three years, unused credit funds will incur the original cancellation conditions. This does not replace travel insurance, which you are required to purchase at the time of booking.

Travel Insurance

Travel Insurance is not included in your holiday package. For your protection, you are required to purchase comprehensive travel insurance that includes (without limitation) coverage for the full cost of your holiday package, medical expenses, loss of luggage, land content and airfare charges that may occur due to cancellation, impossibility of performance or other frustration, disruption, loss of deposit or strikes, and provide a copy to us.

Travel Information & Documents

Travel Information & Documents

After booking you will receive an invoice with all important information relevant to your holiday package. We strongly recommend you check the details carefully and read the included information. Please ensure that you check your flight itmings carefully on your tickets, particularly early am departures. Approximately 21 days before departure you will receive your e-ticket together with your final timerary. However in the case of late bookings, charges or late payment, tickets may be emailed to you.

Special Requests

Special Requests
Where a special request (e.g. diet, room location, twin or double bedded room, a particular facility at a hotel, flight seat requests and/or particular meals) is an important factor in your choice of holiday, you must advise us when your booking is made. APT will pass your request onto the hotel, airline or other supplier but cannot guarantee that it will be accommodated. APT will also pass on any dietary requests to the airline but we strongly recommend that you check directly with the airline once your tickets have been issued. The provision of any special request does not constitute a term of your contract with us. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability.

Credit & Debit Card Surcharges
If you pay APT by credit or debit card, surcharges will apply. In the case of credit cards a surcharge of between 19% and 3% (depending on the card used), will be added to the tour price. In the case of debit cards a charge of 0.5% will be added to the tour price.

Accuracy

APT has endeavoured to ensure that the information provided about accommodation, itineraries etc., is correct to the best of its knowledge at the time of publication. However, advertised descriptions and facilities and prices may change after publication. We recommend that you confirm the details of your chosen holiday package at the time of booking. Additionally, flight times, carriers and routes are given for guidance only as there may be changes. Final details will be shown on your tickets. Holiday package or excursion itineraries may change or be different from those described in our collateral as a result of local conditions, weather conditions, annual events. APT will endeavor to notify you of any significant changes prior to your departure. APT has endeavoured to ensure that the information provided

Flight Changes

Flight Changes
The flight timings detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. Flight timings are set by airlines and affected by events outside our control. Scheduled and charter flight timings, and days of operation are also subject to change. APT will advise you of any significant changes as soon as it is informed by the airline. Minor timing changes will be shown on your flight tickets. Any change in the identity of the airline, flight timings or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying any applicable cancellation fees except where specified in these booking conditions.

Force Maieure

Force Majeure
Force Majeure means the occurrence of an event that is beyond APT's reasonable control and which could not have been reasonably prevented by APT, which includes, but is not limited to: (a) war, armed conflict, criminal damage, riot, civil strife, industrial dispute, terrorist activity or the threat of any such acts; (b) natural disaster (including but not limited to flooding, fire, earthquake, landslide), adverse weather conditions, high or low water levels; (c) nuclear or other industrial accident causing environmental pollution or contamination; or (d) change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, license and the common law as applicable from time to time, including changes or amendments in regulations or access to services, sites or countries caused by declared epidemic or pandemic events.

Termination of Booking Contract or Change of Travel Arrangements due to Force Majeure

If APT, in its reasonable opinion, considers that any Force Majeure event prevents APT (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, APT may immediately by written notice: (a) terminate the booking contract (in whole or in part); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

Limitation of Liability in the Event of Force Majeure In the event of a force majeure event making it impossible or unsafe for APT to deliver all or part of the Holiday Package,

APT will refund the customer for the unperformed part of the Holiday Package less any reasonable losses incurred before cancellation. Losses may amount to a substantial proportion of the booking price. APT will use reasonable endeavours to minimise losses incurred by customers. Customers must take out travel insurance to protect themselves against loss in the circumstances,

Local Purchases

APT is not responsible for any items you may purchase locally i.e. jewellery/furniture etc. You acknowledge that you are solely responsible for any import duty or freight costs.

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Disruption to Itinerary and Cruising Arrangements
Itinearies are intended as a guide only and are subject to
alteration without notice. Alterations may be necessary for
various reasons including, without limitation, road or weather
conditions, strikes or other reasons beyond APT's reasonable
control. If conditions render any routes unsafe for navigation,
APT reserves the right to provide alternative services including
but not limited to accommodation. Under normal conditions,
itineraries will operate as far as possible as detailed. However,
sometimes for reasons beyond our control. it may be interelates will operate as an as possible as detailed. However, sometimes for reasons beyond our control, it may be necessary to make alterations to your itinerary. For example, it may be necessary to operate part of the itinerary using another form of transport and alternative sightseeing may be included. APT will not be liable for any direct or indirect costs that you incur as a result of any event or other factor beyond our control which precessitates a change in your integrant. APT our control which necessitates a change in your itinerary. APT cannot guarantee exact arrival and departure times for carriers and operators used by APT and APT will not be liable for failure to make connections with any other services or attractions beyond its control.

Personal Belongings & Lost Items
For security reasons, valuables should be kept to a minimum and packed in your hand luggage along with your medicines. It is your responsibility to look after your property at all times and you must ensure you are adequately covered by comprehensive travel insurance in the event of any loss.

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Data Protection Policy

Any personal information (including sensitive information and health information) that APT obtains and retains from you or about you is necessary for our business purposes. Our Privacy Policy details why we collect this information, who we may disclose it to (including overseas recipients), and the main consequences if we do not collect it. Our Privacy Policy also contains information about how you may seek access to, or correction of, the personal information held about you, and our complaint resolution procedures. Our Privacy Policy is available at www.aptouring.com.au/privacy or by request to us. By providing personal or sensitive information to us, you are agreeing to the terms of our Privacy Policy.

Limitation of Liability

Limitation of Liability

1. Our holiday packages include the services of independent providers, such as hotellers, airlines, cruise companies and other operators, who are not agents, servants or employees of APT. Although we take care in selecting the independent service providers and the optional excursions conducted by some independent service providers. APT is not responsible for the response to the conductor of the control of th some independent service providers, APT is not responsible for the conduct of the independent service providers, their servants and agents or for any ramifications of that conduct. Optional excursions may, depending on your holiday package, include activities such as climbing, exploring, bike riding, swimming and snorkelling. You accept and assume the risk involved with these activities.

involved with these activities.

2. If, in the opinion of any representative of APT, your mental or physical condition, or general behaviour is such as to affect your own health and safety, render you incapable to care for yourself, cause you to become a hazard to yourself or other passengers or result in you becoming objectionable to other passengers or staff, you will not be permitted to embark or continue on the whole or any part of the holiday package. APT representatives are empowered to ask guests to depart a holiday package if they are displaying known COVID-19 symptoms. Abuse or harassment of any kind toward crew, contracted suppliers or other guests may result in immediate removal from a holiday package. Guests will be responsible for contracted suppliers of order guests may lessuin infillingular removal from a holiday package. Guests will be responsible for arranging and paying for their own transport home if they are asked to leave the tour. APT is not liable to you for any costs associated with such decision and you will not be refunded for any part of the holiday package.

APT accepts no responsibility for any death, injury, illness, loss (including loss of enjoyment), damage, detention, delay (including mechanical breakdown) beyond its control.

(including mechanical breakdown) beyond its control.

4. Any term, condition or warranty expressed or implied by statute or otherwise in respect of the holiday packages contained in any of our collateral are excluded to the full extent permitted by law. Nothing in these booking conditions excludes, restricts or modifies the application of the Competition and Consumer Act 2010 (Cth) as amended, consolidated, supplemented or replaced.

consolidated, supplemented or replaced.

5. To the full extent permitted by law, APT's liability arising under or in connection with these booking conditions: (a) is limited to the re-supply of the products or services or the payment of the cost of re-supply of the products or services to you; and (b) excludes liability for any indirect or consequential losses suffered by you or any third party, howsoever caused, including but not limited to pure economic loss or any special, extraordinary or punitive damage to you or any contract. any other party.

any other party.

6. Your travel agent will forward deposits and other payments to us on your behalf, but your travel agent is not our agent for the purpose of receipt of monies. Receipt of deposits and subsequent payments by the travel agent does not constitute receipt of those monies by us and the travel agent has no authority expressed or implied to receive monies on our behalf. There is no liability on the part of APT in respect to any monies paid to your travel agent unless and until APT notifies you (by way of a booking confirmation advice or payment receipt advice) that monies have been received by APT. APT

reserves the right to cancel any ticket or booking or refuse to carry any passenger where payment has not been received by APT within the specified time.

7. Specific meal requests are requests only and cannot be guaranteed.

Source pricing is based on a Porthole cabin located on the main deck. Once allocation of main deck cabins are sold out, all further requests are subject to availability and a surcharge may apply. Twin or Junior King bedded accommodation is available on Bridge deck. Please refer to pricing panel for face.

Medical Assistance
APT does not employ medical staff on its tours. If you require APT obes not employ medical stant on its totals. In your requiremedical attention, local medical services can be contacted immediately. You are responsible for all charges that result from a visiting a medical facility, or for a medical practitioner visiting you. APT is not responsible for the type or quality of the medical services you may receive.

Government regulations forbid smoking in tourist coaches, however frequent stops are made for those wishing to smoke. Smoking is not permitted in hotel rooms. Requests for smoking/non-smoking rooms will be passed on to hotels but cannot be guaranteed.

Service Enquiries

If a problem occurs during your holiday you should, in your own interests, advise your tour director so that steps can be taken to resolve the matter. If you remain dissatisfied, any complaint must be made in writing to APT within 30 days.

Luggage Limits

Each passenger is entitled to take one piece of luggage that does not exceed 160cm (63 inches), or weigh more than 20kg (44 pounds). Dimensions for checked baggage are 20kg (44 pourios). Differisions of checked baggage and calculated by adding together the width, height and depth of the piece of baggage. An extra charge will be imposed to cover porterage handling of any additional luggage. Your tour director will advise you of the exact additional charge, Outback Wilderness Adventure and Luxury Short Break tours are conducted in custom-designed 4WD vehicles with limited hydrogen capacity. conducted in custom-designed 4WD vehicles with limited luggage capacity. Each passenger is asked to limit their luggage to one small/medium soft bag or suitcase weighing no more than 16kg (35 pounds) and with dimension of no more than 66cm length x 35cm width x 32cm height. Cameras, make-up bags etc should be carried separately. Should you have excess luggage, it is your responsibility to organise for this to be forwarded to your final destination.

ADDITIONAL SPECIAL CONDITIONS:

Classic Journeys: A \$200 security deposit per person, per holiday package is required within seven days of booking confirmation. Final payment of the balance of your holiday package price is due 100 days prior to departure unless stated in the terms of a special offer.

Walking Holidays: A \$500 security deposit per person, per waiking notifies. A soo sectifity deposit per person, person, person, holiday package is required within seven days of booking confirmation for all Walking Holidays. Final payment of the balance of your holiday package price is due 65 days prior to departure for departures in 2020, and 100 days prior to departure for departures in 2021 unless stated in the terms of appendix differ. a special offer.

Small Ship Expedition Cruise, Outback Wilderness Adventure and Luxury Short Break Tours: A \$1,000 security deposit per person, per holiday package is required within seven days of booking confirmation. Final payment of the balance of your holiday package price is due 100 days prior to departure for departures in 2021 unless stated in the terms of a special offer.

a special offer.

Deposit requirements may vary when booking a special offer.

APT reserves the right to cancel any ticket or booking or, refuse to honour any price or carry any passenger where any payment has not been received by APT within the specified time. All fares and charges are in Australian currency. Payment in full is required at time of booking for all reservations made less than 100 days before departure. If APT is unable to confirm your reservation, all monies will be refunded. Hotels may apply surcharges for late booking requests.

Teaclification.

Travelling with Minors

Iravelling with Minors
Children under 15: When sharing with one adult 20% off the coach fare. Children under 12 years of age are not recommended to participate in a coach tour. Children under 18 years must be accompanied by an adult.

Walking Holidays: Children under 15 years of age are not permitted on walking holidays. Children under 18 years must be accompanied by an adult and share their accommodation with an adult.

Included in Holiday Package Price
All coach and travel, accommodation, airport transfers on the Air coach and ravel, accommindation, apport markers on the first and last day, sightseeing, specified excursions, meals, tour, admissions. Classic Journeys include the services of a tour director (if minimum numbers are not met, the tour director's duties may be covered by a driver guide) as stated in your itinerary. Walking Holidays Include a walking tour leader.

Not Included in Holiday Package Price

Airfares (unless stated), airport taxes, laundry, passport and visa fees, gratuities, food not on the regular table d'hôte menu, drinks may or may not be included as indicated in your litinerary, excess baggage, fuel surcharges and optional excursions and gratuities not specified in your itinerary.

Choosing Your Holiday

The holidays contained within this brochure are for departures between 1 October 2020 and 30 September 2021. To maximise your enjoyment and to ensure that it lives up to your expectations, it is important that you choose the right holiday package for you. Our marketing collateral contains limited information, however, there is more information online at www. aptouring.com.au and our qualified staff are available to discuss your options.

Classic Journeys & Outback Wilderness Tours: In more remote places, hotel standards may not be quite as high as in major centres. APT endeavours to utilise the most suitable

accommodation available in each destination to ensure that passengers enjoy high levels of cleanliness, comfort and service. The hotels listed will be used on almost all holiday packages

Walking Holidays & Outback Wilderness Tours: Guided walks use eco sustainable accommodation, which may not be considered as high standard as hotels in major cities, although they are considered to offer a high level of comfort in these remote and pristine locations. However, if a change is necessary for any reason, If alternative accommodation is needed it will be of an equivalent standard.

Twin or Double Rooms

Accommodation in all hotels, regardless of the rating, is in standard rooms (sometimes named superior/deluxe) based on twins or doubles unless otherwise stated.

Triple Rooms

Triple room prices are subject to availability and based on existing room size, hotel bedding(twin/double beds) and the third bed may be a rollaway.

Solo Travellers

A limited number of single rooms may be available at time of booking. Single rooms may be smaller than twin or double bedded rooms and may have a single bed.

Cruising - Cabin/Suite/Stateroom Selection

APT will make every effort to assign specific numbers or locations on the ship if requested. If this is not possible, APT reserves the right to make changes to cabin assignment, within the category booked, without prior notice.

Passports

Passports
It is a requirement that all MS Caledonian Sky passengers must
carry a passport which is valid for a minimum of six months
from the date of your cruise conclusion. Meeting necessary
passport requirements and the cost is the sole responsibility
of the passenger. APT is not responsible for the delays or
missed portion of cruise/tour relating to incorrect travel
documents.

APT Welcomes Passengers with Disabilities or Special Needs However, Please Note the Following:

Special Needs nowever, release note the Following:

1. Any disability or medical condition requiring special attention
must be reported to APT at the time of booking including all
important information relating to your health, mobility and
fitness which may affect your partial or total participation in the
cruise or rour. This information is also crucial to allow APT to cruise or tour. This information is also crucial to allow AP1 to ensure the tour you have chosen is suitable and meets your needs. Any changes to health, mobility and fitness must also be reported to AP1 as soon as possible and prior to departure. Where possible APT will make reasonable adjustments to the tour to accommodate your special needs however, it cannot do so if the adjustment required would be unreasonable in all of the circumstances, including if such adjustments would affect your safety and/or the safety and/or enjoyment of other passengers. passengers.

 If you require special assistance or care (such as pushing a 2. If you require special assistance of cale (south as pushing) wheelchair, assistance with dressing or assistance with walking or hearing emergency alarms unaided), you must travel with a companion capable of providing the required assistance or care. APT is unable to assist any passenger with walking, dining, boarding or disembarking any transportation vehicles (including river and ocean cruise ships and trains). To safely participate in embarkation and disembarkation you must be able to do so without the need for special assistance. You must also be able to do so without unreasonably impacting

other passengers' safety and/or enjoyment.

3. While APT will make reasonable efforts to accommodate the 3. Willie APT with make reasonable enors to accommodate the special needs of disabled passengers, it is not responsible for any denial of services by any third party entities it has travel arrangements with, such as carriers, hotels, trains, restaurants or other independent suppliers, or for any additional associated expenses charges by those parties.

4. Please note coaches and minibuses are not equipped with wheelchair ramps. Wheelchairs and walkers cannot be carried on coaches, due to space limitations.

5. For safety reasons, passengers in wheelchairs cannot be

o. roi sailety reasons, passengers in wheelchairs cannot be carried on ramps in ports where the river or ocean cruise ship is at anchor. APT is unable to provide individual assistance to any passenger for walking, dining, disembarking or embarking cruise ships and/or coaches or other transportation vehicles or other personal needs.

Passengers Needing Special Assistance – Important Additional Information for Walking Holidays
As this product by its very nature is a walking tour and traverses uneven ground, APT is unable to accept passengers who are unable to walk at a reasonable pace (please check tour notes for the particular tour for details). APT regrets that wheelchair passengers or those requiring other mobility assistance cannot be accepted. cannot be accepted.

Health and Fitness

A good level of fitness and health is required to participate on APT's holiday packages. In some destinations there are extensive sightseeing excursions by foot which includes the climbing of stairs. Mobility is needed boarding or alighting coaches and cruise ships. We recommend a visit to the doctor before travelling to overseas destinations and consult with before travelling to overseas destinations and consult with them regarding any vaccinations which may be required. It is your responsibility to advise APT of any pre-existing medical conditions that may affect the normal conduct of a holiday package and the enjoyment of other passengers. A Health, Fitness & Mobility Questionnaire will be provided and requested to be completed at the time of booking if you advise of any health, fitness or mobility issues. APT is not liable for any injury, illness, or loss of enjoyment which could have been reasonably prevented had we been made aware of a pre-existing condition and been provided an apportunity to a pre-existing condition and been provided an opportunity to review it. We will not be responsible for any costs associated with cancellation penalties or the return of passengers from a tour, and a refund for lost touring cannot be claimed

Health and Fitness - Important Additional Information Walking Holidays

It is your responsibility to thoroughly read the Itinerary and any trip notes to ensure that you have adequate levels of fitness to participate In the tour. Passengers must be in good health and

able to walk up to 8 to 10 hours a day to undertake any of our able to walk up to 8 to 10 hours a day to undertake any of our walks. Some training and preparation work is required prior to departure. The more physically prepared you are, the more enjoyable your walk will be. Please refer to Individual Itineraries for distances walked each day. APT or Its walking tour providers reserve the right in their absolute discretion to refuse a guest the right to participate in a trip on medical or fitness grounds. This includes the inability to walk up to 8 hours a day with breaks. Some days may be challenging with steep ascents and climbing of steps. Guests who are 69 years of age ascents and climbing of steps. Guests who are 69 years of age or over at the time of departure, must supply a doctor's certificate stating that they are in good physical condition and that there are no known ailments or pre-existing medical conditions likely to prevent them from completing the walk.

IF YOU WANT TO CHANGE OR CANCEL YOUR HOLIDAY

Changes or Additions to Your Holiday

If you want to change any part of your holiday arrangements after the invoice has been issued, we will do our best to make the change, but it may not be possible. Any request for changes must be made in writing by the person who made the original booking, or his or her travel agent. If it is possible to make the change, it will be subject to an administration charge of \$70 per person and payment of any further costs incurred as a result of the change.

Cancellation Policy

The following APT cancellation fees apply:

Days of Notice Prior to Departure: Fee Per Person 100 days or more Loss of deposit

99-81 days 35% of holiday package price 80-61 days 50% of holiday package price 100% of holiday package price 60-0 days or less All cancellations must be received in writing by APT and are not effective until this notification has been received.

If your holiday has commenced, 100% of the full holiday package price is charged. There is no refund for unused services or if portions of the holiday package are missed. Additional cancellation fees may also be charged in respect of accommodation reserved outside the holiday package dates. These cancellation fees are in addition to any fees that may be levied by APT and your travel agent (if any). You acknowledge that the amounts estimated under the Cancellation Policy are reasonable and represent a genuine pre-estimate of APT's loss and are otherwise reasonably necessary to protect the loss and are officients leads raised in the content are the legitimate interests of APT. If you request changes, or amend your booking in any way after APT has issued your documents, APT may charge you an administration and processing fee of \$70 per person in addition to any applicable cancellation fees.

Cancellation of Ticketed Airfares

An APT cancellation fee of \$50 per person applies for ticketed airfares, in addition to any airline cancellation fees that are applicable.

Changes to Ticketed Airfares

If you wish to amend the date or routing on your ticketed air booking, an APT amendment fee of \$30 per person for the first change and \$85 per person for any subsequent changes will be charged in addition to airline change fees and additional taxes that are applicable. If, for any reason, a name change to a ticketed Airfare is required, a \$125 per person name change fee will apply for every change in addition to any applicable airline fees

IF WE NEED TO CHANGE OR CANCEL YOUR HOLIDAY

APT endeavours to provide you with all the services confirmed to you at the time of your booking. However, we plan arrangements a long time in advance of your departure date using independent suppliers such as airline, hotels etc., over whom we have no direct control. On occasions changes do have to be made, and APT reserves the right to cancel or amend holiday packages/excursions accordingly.

ON HOLIDAY

Noise and Vibration

Reasonable steps are taken to minimise noise and vibration on cruise ships. You acknowledge and accept that some noise and vibration may be experienced on vessels and that APT is not liable to you for any such noise and vibration.

Freedom of Choice Dining Inclusions

APT reserves the right to change restaurants should circumstances warrant.

Seat Allocation on Coach Tours

To ensure all passengers enjoy forward and window facing seats, we have incorporated a daily seat rotation system. This system is not able to be adjusted to suit individual needs under any circumstances

APT Club Terms & Conditions

Details including the range of benefits are available on our website at: www.aptouring.com.au/APTClub

Maps Within This Publication

Note that maps may not be to scale.

Images Within This Publication

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