

# Fun Tassie Tours - Cancellation Policy

Please note our cancellation policy applies to all of our Tasmanian tours. As we plan our tours, food and accommodation in advance our policy is necessary to ensure all out-of-pocket expenses are covered in the unfortunate event of a cancellation. We recommend all guests purchase travel insurance when booking tours.

All cancellations must be in writing.

## Cancellation Policy

Notice in Days	Refund
50+ Days Notice	100% Refund
22 – 49 Days Notice	75% Refund
10 – 21 Days Notice	50% Refund
1 – 9 Days Notice	0% Refund

\*We reserve the right to alter tour itineraries without notice due to climatic conditions and other circumstances outside our control.

## Our Vehicles

We recognise that our vehicles are an integral part of our business and as such endeavour to maintain a high standard of cleanliness and comfort. All our vehicles meet the necessary requirements and licensing for commercial tour operators in Tasmania. They are serviced and inspected on a very regular basis to ensure passenger safety and are in excellent mechanical order.

The vehicle you will travel in depends on passenger bookings. We operate 3 different size vehicles. Our policy regarding 'Maximum Passengers' is as follows.

**Hyundai iMax** - Licensed to carry 8 but we guarantee never for than 5 passengers in this vehicle.

**Toyota HiAce** - Licensed to carry 14 but we guarantee never more than 11 passengers in this vehicle.

**Yutong Coach** - This is our brand new half size coach bus. Licensed to carry 23 but in keeping with our small group ethos we guarantee never more than 15 guests in this vehicle.